



## Drone Policy

When operating at our customer sites, it may be possible for a drone to be seen especially if the client site is in and around a public area. If a Security Officer has been made aware of a person/s operating a drone over the client premises, without permission from the client, the security officer has the right to approach the pilot. The Security Officer will only approach the pilot when the drone has landed before engaging with the pilot. Interacting with a pilot while they are flying is both unlawful and potentially dangerous. When it is safe to do so, the Security Officer will question the pilot regarding the flight and operation of the drone over private property.

The Security Officer will confirm whether the pilot is a Drone Safe Registered pilot. If so, they will be carrying their Drone Safe Operator ID to prove they are an approved operator as well as having their Flyer & Operator ID.

If the pilot has operated the drone over client property in error, the Security Officer will inform the pilot that flying the drone over customer property is not prohibited at any time. This will be logged by the Security Officer as an incident.

If the pilot is not willing to communicate with the Security Officer and continues with flying the drone over customer property, the Security officer will contact police (101 non emergency) if they believe a drone is being flown suspiciously and or unlawfully and record the details as an incident.

Investigations by the company will include:

- Confirmation from the client that authorisation has not been issued.
- Verifying that the drone is officially registered at <https://dronesaferegister.org.uk/>
- The pilot is officially trained and insured.

Signed

Managing Director

Date: 27/01/2024